

ABOUT THE PRACTICE

TEAMMED MEDICAL CENTRE has a commitment to quality general practice and provides a comprehensive range of services including:

- * SURGICAL
- * MEDICAL
- * DIABETES CARE
- * WORKER'S COMPENSATION
- * CARDIOLOGY STRESS TESTING
- * PAEDIATRICS AND IMMUNISATIONS
- * GENERAL DERMATOLOGY
- * ALLERGY TESTING
- * VISITING SPECIALISTS
- * DIETITIAN
- * PHYSIOTHERAPY
- * PODIATRY
- * EXERCISE PHYSIOLOGY

ABOUT THE STAFF

Our nurses Minnie and John perform a wide range of nursing duties and they bring with them many years experience.

Our Practice Manager has over 30 years experience in both the private and public health sectors, and Practice Management.

Vinnie has a Diploma in Practice Management.

Our medical receptionists Melissa, Norell, Josie, Rojina and Georgia have completed various courses in Administration

Specialists

Dr Jude Olinga—Cardiologist
Visits once a week on Monday

Allied Health Professionals

Renee Lintescu—Dietitian
Every Wednesday and 1 Saturday per month

Virginia Rowland—Physiotherapist
Visits every Friday

Matthew Lavis—Exercise Physiologist
Visits every Wednesday

Sheridan Harmond—Podiatrist
Visits every 3 weeks on a Thursday



TeamMed

Opposite Coles

Consultations are by Appointment

AND

Walk ins are also welcome

**Monday to Friday
8.30am—6.30pm**

Saturdays 8.30am—5pm

Sundays—Closed

**Phone Lines open at
8.30am**

**Lower Ground W005
Wollongong Central
200 Crown Street
Wollongong**

Ph: 4225 7791

REMINDER SYSTEM

Our practice is committed to preventative care. We will seek your permission to be included on our reminder system, an SMS message will be sent to you offering you preventative health care services appropriate to your care. If you do not wish to participate please let your Doctor or the receptionist know.

TELEPHONING DOCTOR

With the introduction of telehealth consults it is now easy to make an appointment for phone consult if you have seen the doctor face to face within the last 12 months, this way you can speak to a doctor that day at a specified time.

PATIENTS HEALTH INFORMATION

Your medical record is a confidential document. It is the policy of this practice to maintain the security of personal health information at all times and to ensure that this information is only available to authorised members of staff.

FOLLOW UP OF TEST RESULTS

Your Doctor will advise you when your results are expected back at the practice. Call the practice and speak to the Reception staff to find out if your results have arrived then make an appointment to see the Doctor for follow-up care. You will get an SMS via hotdoc if the doctor has indicated he wishes to discuss your results with you once they have returned.

HOME VISITS

As a regular patient of the practice, if you require a home visit, please discuss this with the receptionist who will pass this onto your doctor to organise.

AFTER HOURS

If you require urgent medical attention after the practice is closed, ring 000 for an ambulance
or call the radio doctor on 4228 5522

FEEDBACK

We are keen to know if you are unhappy with any aspect of care you have received. Please feel free to talk to your doctor, management or put your comments in the suggestion box at Reception. Although we would prefer to deal with problems locally, if you wish you may call Health Services Commissioner Sydney Toll Free:1800 043 159

The doctors

Dr Gwatkin Nirmalan Ratnam (Mixed Billing)

Studied in Sri Lanka and graduated in 1996. Fellow of Australian College of GP since December 2009. Special interests: Ophthalmology, Neurology, Emergency Medicine and Mental Health.

Dr Bernadetta Ratnam (Mixed Billing)

Studied in Sri Lanka and graduated in 1996. Special interests: Diploma in Child Health, Certificate in Woman's Health, Certificated in Clinician Performed Ultrasound.

Dr Noha Mahanna (Mixed Billing)

Fellow of the Australian college of general practitioners (FRACGP)
Diploma of Child Health(Syd Children Hospital)
special interest in women's health and antenatal care.

Dr Suzanne Christine (Mixed Billing)

MBBS Studied at University of Notre Dame, Freemantle WA; BA Psychology, Master of Public Health – University of Wollongong; Diploma of Child Health – Westmead Children's Hospital; BSc Physical Therapy – Georgia State University USA.
Special Interests: Musculoskeletal issues; Pediatrics & Antenatal care.

Dr Faris Hejazin (Mixed Billing)

Studied at the Hashemite University - Jordan. Interests are Cardiology, Chronic Care Management, Dermatology and Psychiatry. FRACGP

Dr Mahjoub Wahbi (Mixed Billing)

Studies in Syria and graduated from Aleppo University in 2000. FRACGP
Special interests: Chronic Disease Management

Dr Nour Baghdour (Bulk Billing)

Studied in Syria and graduated from Aleppo university in 2003.
Special interests: Paediatrics and Women's health.

Dr Parinda Shah—Registrar
MBBS
Feb 2022 to Aug 2022

All doctors will Bulk Bill the following patients

- * Children under the age of 16 years
- * Veterans Affairs card holders
- * All Pensioners
- * Health Care Card Holders
- * UOW Students/undergrad
- * Bupa Overseas students and Visitors

All other patients will pay a fee and get a rebate from Medicare

Standard Consultation - \$63.00

Medicare Rebate - \$39.10—Gap \$23.90

Long Consultation—\$98

Medicare Rebate: - \$75.75—Gap \$22.25

After Hours ie after 1 pm on Saturdays are fully private, there will be a gap fee for everyone including pensioners, concession card holders and children

All Procedures incur related fees. Please ask when booking

WE ASK THAT FEES ARE PAID ON THE DAY.
Payment can be made by EFTPOS, Credit Cards,

We can put the Medicare rebate back onto your EFTPOS card or into your bank account to save you going to Medicare to claim.

If, however, payment presents any problem, please talk to us.