

ABOUT THE PRACTICE

TEAMMED MEDICAL PRACTICE has a commitment to quality general practice and provides a comprehensive range of services including:

- * SURGICAL
- * MEDICAL
- * DIABETES CARE
- * WORKER'S COMPENSATION
- * CARDIOLOGY STRESS TESTING
- * PAEDIATRICS AND IMMUNISATIONS
- * GENERAL DERMATOLOGY
- * ALLERGY TESTING
- * VISITING SPECIALISTS
- * DIETITIAN
- * PHYSIOTHERAPY
- * PODIATRY
- * EXERCISE PHYSIOLOGY

ABOUT THE STAFF

Our nurses perform a wide range of nursing duties and they bring with them many years experience.

Our Practice Manager has over 30 years experience in both the private and public health sectors, and Practice Management.

Vinnie has a Diploma in Practice Management.

Our medical receptionists have completed various courses in Administration

Specialists

Dr Jude Olinga—Cardiologist
Visits once a fortnight on Saturday

Allied Health Professionals

Renee Zahar—Dietitian
Every Friday and 1 Saturday per month

Virginia Rowland—Physiotherapist
Visits every Tuesday and Friday

Pearl Tang—Podiatrist
Visits every 3 weeks on a Saturday

Exercise Physiologist



PARQ Building
Consultations are by
Appointment
AND
Walk ins are also welcome

Monday to Friday
8.30am—8.30pm

Saturdays 8.30am—6.30pm

Sundays—Closed

Public Holidays 10am—2pm

Phone Lines open at
8.30am

Suite 6A/73 Flinders Street
Wollongong NSW 2500

Ph: 4225 7791



REMINDER SYSTEM

Our practice is committed to preventative care. We will seek your permission to be included on our reminder system, an SMS message will be sent to you offering you preventative health care services appropriate to your care. If you do not wish to participate please let your Doctor or the receptionist know.

TELEPHONING DOCTOR

With the introduction of telehealth consults it is now easy to make an appointment for phone consult if you have seen the doctor face to face within the last 12 months, this way you can speak to a doctor that day at a specified time.

PATIENTS HEALTH INFORMATION

Your medical record is a confidential document. It is the policy of this practice to maintain the security of personal health information at all times and to ensure that this information is only available to authorised members of staff.

FOLLOW UP OF TEST RESULTS

Your Doctor will advise you when your results are expected back at the practice. Call the practice and speak to the Reception staff to find out if your results have arrived then make an appointment to see the Doctor for follow-up care. You will get an SMS via hotdoc if the doctor has indicated he wishes to discuss your results with you once they have returned.

HOME VISITS

As a regular patient of the practice, if you require a home visit, please discuss this with the receptionist who will pass this onto your doctor to organise.

AFTER HOURS

If you require urgent medical attention after the practice is closed, ring 000 for an ambulance
or call the radio doctor on 4228 5522

FEEDBACK

We are keen to know if you are unhappy with any aspect of care you have received. Please feel free to talk to your doctor, management or put your comments in the suggestion box at Reception. Although we would prefer to deal with problems locally, if you wish you may call Health Care Commission Sydney Toll Free:1800 043 159

The doctors

Dr Gwatkin Nirmalan Ratnam (Private Billing)

Studied in Sri Lanka and graduated in 1996. Fellow of Australian College of GP since December 2009. Special interests: Ophthalmology, Neurology, Emergency Medicine and Mental Health.

Dr Bernadetta Ratnam (Private Billing)

Studied in Sri Lanka and graduated in 1996. Special interests: Diploma in Child Health, Certificate in Woman's Health, Certificated in Clinician Performed Ultrasound.

Dr Noha Mahanna (Private Billing)

Fellow of the Australian college of general practitioners (FRACGP)
Diploma of Child Health(Syd Children Hospital)
special interest in women's health and antenatal care.

Dr Suzanne Christine (Private Billing)

MBBS Studied at University of Notre Dame, Fremantle WA; BA Psychology, Master of Public Health – University of Wollongong; Diploma of Child Health – Westmead Children's Hospital; BSc Physical Therapy – Georgia State University USA.
Special Interests: Musculoskeletal issues; Pediatrics & Antenatal care.

Dr Mahjoub Wahbi (Private Billing)

Studies in Syria and graduated from Aleppo University in 2000. FRACGP
Special interests: Chronic Disease Management

Dr Nour Baghdour (Private Billing)

Studied in Syria and graduated from Aleppo university in 2003.
Special interests: Paediatrics and Women's health.

Dr Joon Sung—Registrar (Private Billing)

MBBS
Aug 2023 to Feb 2024

All doctors will Bulk Bill the

Following: (except on Saturdays and public holidays as clinics are fully private)

- * Children under the age of 16 years
- * Veterans Affairs card holders
- * Age Pensioners over 65
- * Health assessments
- * Care plans and care plan reviews
- * Bupa Overseas students and Visitors
- * **Discounted fees will apply for**
- * Health Care Card Holders
- * UOW Students/undergrad
- * **Patients will pay a fee and get a rebate from Medicare**
- * **Saturdays and Public Holidays are fully private and out of pocket fees apply to everyone. Please check with reception for further details.**

Average Consultation - 71.20

Medicare Rebate - \$41.20

Out of pocket - \$30

WE ASK THAT FEES ARE PAID ON THE DAY.
Payment can be made by EFTPOS, Credit Cards,

We can put the Medicare rebate back onto your EFTPOS card or into your bank account to save you going to Medicare to claim.
If, however, payment presents any problem, please talk to us.

Appointments that are not cancelled at least one hour prior will incur a \$50 fee.

Masks must be worn to all appointments.